

Northeast Residence, Inc.

# 2013 Annual Report



NER creates opportunities for children and adults with developmental disabilities, enabling each to live and make choices to fulfill their potential, ultimately enriching our communities and providing quality support to families.



Northeast Residence, Inc.

**Making a difference in our communities every day**

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Ann Tulloch (Secretary)

Barb Damerow  
Joan Henry  
Margi Miller  
Dale Roffers  
George Rossez

## OUR LOGO

Person with outstretched hands signifying need for help, development, and attention.



Arrow for Northeast



Roof signifying home and shelter. The inner shape is an arrow indicative of growth.



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Northeast Residence, Inc.



# DIRECTOR'S REPORT

**Northeast Residence Inc. (NER) is pleased and proud to present this 2013 annual report.**

In 2013 NER again provided services to more than 160 children and adults from a total of six different counties in Minnesota including, Anoka, Dakota, Hennepin, Ramsey, Morrison and Washington. This includes 24 long-term-care homes, one adult day program and a variety of family support programs. The family support programs include two center-based after school/work programs which include summer programs, an in-home program (called Extended Day), and our respite program. All of these programs are open to families that have their young children and adult children living at home. These programs are perhaps the signature programs that have made NER known for its innovative thinking, and as many have said... the company with heart. It is our belief that with good supports families are more able to remain emotionally and physically healthy and to continue to keep their loved ones at home longer than if good quality supports on a continuous basis were not in available.

2013 proved to be a very interesting and busy year for all of us at Northeast Residence. There was a flurry of new legislation that had a huge impact on providers serving children and adults with developmental disabilities, and fortunately, as always NER was up to the challenge.

In July NER provided extensive training to more than 300 employees so that all of our 24 long-term care homes could gain certification as mental health providers. This training was invaluable to our direct support staff because many of the people we serve have dual diagnosis.

The excellent training by Health Counseling Services helped our employees recognize the distinction between the developmental challenges people face and the mental health illness that sadly go hand in hand with many people who struggle every single day as they go through life.

Each employee now receives seven hours of mental health training before they begin working with the people we serve and on an annual basis thereafter.

Also in 2013 NER introduced on-line documentation program to all 24 of our long-term care homes. This was a huge and sometimes a painful undertaking for many but after just a few months everyone was doing a great job and was happy for the change in charting and in doing all of their documentation on line.

In 2013 NER had more than 71 volunteers helping us meet our mission. Volunteer opportunities include working at our fundraising events, helping maintain our yards and gardens in the summer, helping with our annual resident and employee picnics, the Knights of Columbus Tootsie Roll Drive, and of course NER's very own Special Olympics sporting events teams.

# DIRECTOR'S REPORT

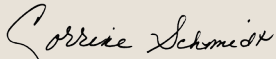
(continued)

In 2013, in keeping with our Mission, NER was able to provide several opportunities for the people we serve to enjoy a variety of community based activities including trips to the Humane Society to walk the dogs, the Children's Theatre, the Science Museum, camps, vacations, up to the north shore on Lake Superior, Jellystone Park, music in the parks; and, many other wonderful things the beautiful state of Minnesota has to offer.

Many of our accomplishments over the past years would not have been possible had it not been for the generosity of our many friends such as the Edwards Memorial Trust, the St. Paul Foundation, the Walmart Foundation and the many local civic organizations such as the White Bear Lake Rotary, the Maplewood Oakdale Lions Club, the Willernie Lions and Legion Post 507.

As we are now several months into 2014, we are all uncertain of what is to come. In 2013 the legislature decreased the rates we received to care for our clients. Northeast Residence honors the right of all children and adults with developmental disabilities to live, work, play, and make choices, thereby enriching their communities. As always, NER's goal will be to stay focused on our mission, to be positive, to continue to provide the highest quality services possible, to be responsive to the needs of the families we serve, and to live our mission in what we say and in what we do.

Finally, and with great sincerity, we want to thank all of our friends for their continued support and faith in NER. We have been blessed!



Corrine Schmidt  
Administrator

## Family Corner – The Johnson's

Years ago, Glenn and Kathy Johnson were searching for summer programming for their daughter, Marcie. That journey connected them with Northeast Residence's Extended Day services.

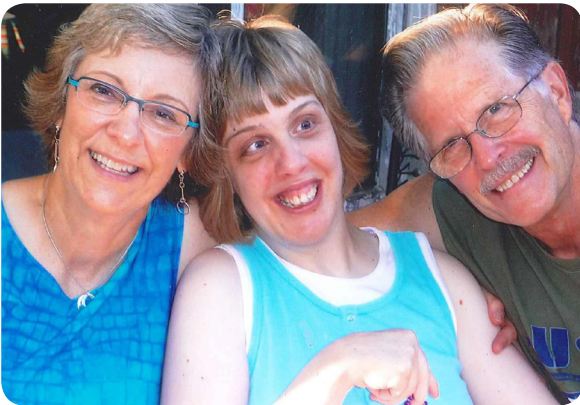
Over time, the Johnson family grew with Northeast Residence. They participated in the groundbreaking ceremony for NER's respite care home.

"Without that extended day and respite program, I just don't know where we would be. As a parent, you need to have a break, and your child- no matter what age-needs to start to get used to other people taking care of them as well," Kathy shares.



Marcie is the light of the Johnson family. "For us, it's really been a joy having her."

"I think both the Extended Day and Respite programs are very good at learning the ins and outs of each person. The Respite care home people have worked so hard with us through the years. They have such a nice staff, a great core group of people. We are always amazed how they go beyond what they have to do as employees."



*Kathy & Glenn Johnson*

# IN MEMORIAM

## **We Honor and Remember:**

### **Mike, Bob, and Brian**

As we begin a New Year, we are often reminded of the one that has just passed. For many of us at NER, we have been looking back many more years as we mourn the loss of several of our dear clients.

What many of us have learned through all of these experiences is that we will always feel a sense of loss when we lose a resident, because our jobs are not like any other jobs. The bonds that people form when they work together in this field are unparalleled. We bond with co-workers, supervisors, support staff, and above all, with the people we care for and their families.

The loss of someone we serve impacts all of our lives, but especially the lives of the people they have lived with because they do indeed become like brothers and sisters and best friends to one another.

Fortunately, it is these bonds that allow the healing to begin with the community of support within NER itself. We have cried together, we have laughed together, and best of all, we have remembered together.

I hope it helps all of you take time to reflect on all of those things in your life you have to be thankful for.

# STAFF RECOGNITION

## Length of Service Award Winners

The service awards for 2013 are:

25 years

Carla Pleasants

15 years

Tamara Weatherspoon

Kelly Jarosz

Melissa Richards

Nancy Campbell

10 years

Anthony Laguda Jr.

Miriam Mark

Shelley Weiss

Kathryn Buche

Robin O'Connor

5 years

Paul Kazeem

Kumari Arimilli

Josiah Momanyi

Shawna Steen

Jessica Baker

Anthony Wood

Brandon Bennett

Katie Figueroa

Pius Ugwu

Mathew Beconovich

## CONGRATULATIONS

to the

**2013-2014 Ken & Marion Owens Scholarship Fund**

recipients, Lot Nketia and Elizabeth Rheaume.

Congratulations to you, and we wish you the very best of  
luck in your education and futures!



## VOLUNTEER RECOGNITION

Once again, NER continues to be blessed with a large group of dedicated, generous individuals who give of their time and talents to touch the lives of the individuals and families NER serves, and to help NER achieve our mission.

**Thank you to our generous volunteers.**

Jim Blumke	Terry Maynard
Don Bordsen	Eileen McNiff
Diane Bruns	Jobie Meinke
Josh & Tonya Bushard	Margi Miller
Kelly & Marci Comer	Lorrie Morse
Barb Damerow	Bob Morse
Jake Damerow	Eileen O'Keefe
Joey Damerow	Michelle Olson
Leah Damerow	Rich Olson
Sarah Damerow	Scott Olson
Brent & Brea Decosse	Suzie Olson
Amy Erendu	Mary Onchiri
Steve & Anita Fierro	Marion Owens
Laura Greenlee	Joan Purrington
Bob Hansen	Christine Ramirez
John & JoAnn Heller	Colleen Roberts
Joan Henry	Sally & Dale Roffers
Kate Heroff	Kay & George Rossez
Sharon Hindahl	Deb Rudolph
Shirley Hollenkamp	Anthony Schmidt
Askika Howitz	Mary Lou Schmidt
Joy Ballou & Jim Jantzen	Mike & Colleen Schmidt
Charlie & Candy Johnson	Denny Schmidt
Cassie Karp	Paul Schultz
Rachel Kirchgasser	Mike & Cathy Steffen
Lori Kieffer	Dale Stomberg
Bill & Jeannine Kohout	Ann Tulloch
Jake Lewandowski	Lynette Vickerman
Liz Lewandow	Cec Walsh
Joan Loer	Bob & Betty Wilmes
John & June Martin	Joe & Jeanne Wilmes
	Knights of Columbus Our Lady of the Lake Council 4145



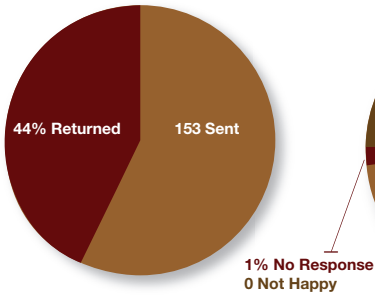
# SURVEY

Northeast Residence, Inc. conducts a parent/guardian survey each year. Once again, we also surveyed our case managers. Each were asked the same questions and also asked to provide any feedback. In our effort to provide the best services we look to our families for their important feedback. Our growth and new programs are often born from the needs of our families.

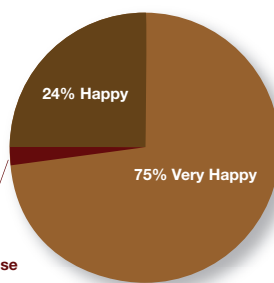
One question asked was, "Would you recommend NER as a provider." We are delighted to report 99% of our families said yes.

Our second question was, "Generally speaking, how satisfied are you with the services provided by NER?" Those results as well as some feedback are shared below. We extend our thanks to all who participated in the survey.

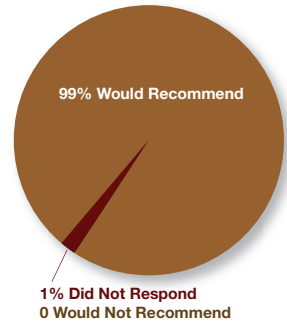
Number of Surveys Sent vs Returned



How Happy are You with NER



Would You Recommend NER



## Family surveys:

*"We so appreciate the care and respect our son has been shown since moving to an NER group home. He has grown in so many ways. We are all so grateful."*

*"It is such a feeling knowing he likes to be there. When we take him out on Sunday, he starts asking to go home around 3:00."*

*"NER provides services to our daughter in a caring and loving home. Staff is great, very supportive and knowledgeable! Thank you!"*

*"NER has been very important to our family. Our daughter loves both the respite house and the extended day. My husband and I need these programs to give us time off from daily cares for our daughter. Both programs are invaluable to us."*

# FINANCIALS

## 2013 Statement of Financial Position

Total Assets	\$8,537,578
Total Liabilities	\$5,238,947
Net Assets	
- Unrestricted	\$2,681,242
- Restricted	\$ 617,389
Total Net Assets	\$3,298,631

## 2013 Statement of Activities

Total Support & Revenue	\$8,871,789
Expenses	
- Program	\$7,726,870
- Administrative & General	\$1,024,930
- Fundraising	\$84,445
Total Expenses	\$8,836,245



# VALUED CONTRIBUTORS

## Our Valued Contributors

As a non-profit 501(c)3 organization, we rely heavily on the generosity of our donors. Their gifts allow us to go above and beyond traditional services. All gifts are fully tax-deductible. Northeast Residence has been fortunate to have wonderful friends in the funding community.

We were also the grateful recipients of funding from:

**The Knights of Columbus – Our Lady of the Lake Council 4145**

**A presenting golf sponsorship from Geritom Medical, Inc.**

**We wish to further recognize the many individuals and businesses that gave so graciously in 2013:**

Lee & Caryl Aanenson	Kelly & Theresa Daily	Daniel Hirsch
Keelie R Aasand	Barb & Allen Damerow	Dale & Darlene Hofbauer
Richard & Laura Abbott	Brian Deuel	Julie Hofbauer
Advent Construction	Karen Dinius	Elizabeth Hoffman
Salo Ale	Donatelli's	Marjil Hoffman
American Legion Post 507	Deb & Rick Dott	Thomas & Sharon Hoffman
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Ed Anderson	Marlene & Daniel Ebert	Indian Hills Golf Club
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Melissa Archer	Chad Faul	James & Joy Jantzen
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Diane & Roger Bruns	Heather Hamilton & Family	Knights of Columbus, Our Lady of the Lake Council 4145
Kathy & Greg Carlson	Sondra Hampton	John & Denise Kniprath
Peter Carlson	Maurice & Barbara Harnett	Jessica Krause
Stacey & Daniel Castellano	Dr. Gil & Kathryn Hartley	Michael & Lynette Kreidler
Paula & David Christopherson	Hastings Country Club	Dale & Jacquelyn Kruse
Kelly & Marci Comer	Daniel Hayne	Autumn M Kunz
Bonita Connolly	Sue & Joel Heckman	Stephen Lacasse
Brian & Carole Conway	Joan Henry	Larson King, LLP
Cub Foods	Richard & Lisa Heroff	Christina Knoche of NinaMarie Studios
Brion Curran	Herold Precision Metals	
Fred & Lin Curran	Ronald & Pauline Herold	

# VALUED CONTRIBUTORS

Lake Elmo Inn	Maryann Nelson	Mackenzie Sharbono
Lakeshore Family Dentistry	Chris Neurer	Tim Skaar
Christopher Larson	Margaret Neurer	Ivan & Eleanor Skoog
Jim Lebahn	Shari & John Newgard	SNAP Fitness
Anna Ledin	Nonprofits Insurance Trust	Craig & Bonnie Sommerville
Lynne Lefler	Tom & Margaret Norris	Kenneth & Helen Spanjers
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Minnesota Twins Baseball Club	Anthony Schmidt	Shelley Weiss
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Steve & Debbie Morelan	Gertrude Schmidt	Betty & Bob Wilmes
Bob & Diane Morse	Helen & Jim Schmidt	Joe & Jeanne Wilmes
Loretta Morse	Gail Schweigel	Faamati Winey
Margaret Morse	Bob Schuette & Mary Rossi	WISSH Graphics
Susan Muise	Mary Schuh	Curtis Wussow
Muller Family Theaters	Karen & Paul Schultz	Jo Ann Zorn
Tim & Kris Myhra	Jim & Melinda Seifert	
Lucille Nadeau		
Jeanne & Anthony Nelson		

## 2014 Events

### Annual Fundraising Dinner

Friday, May 30th, 2014 – Vadnais Heights Commons

### “Driving For Dreams” Golf Tournament

Monday, August 11th, 2014 – Indian Hills Golf Course



Information and sign-up opportunities available, call the NER office at (651) 765-0217.

Thank you to last year’s golf sponsors and all our event participants!

Please join us this year and show your support!