Northeast Residence, Inc.

# 2015 Annual Report



Northeast Residence, Inc. creates opportunities for children and adults with developmental disabilities, enabling each to live and make choices to fulfill their potential, ultimately enriching our communities and providing quality support to families.



#### Dear Friends of Northeast Residence –

Since 1973, Northeast Residence, Inc. has supported individuals and families in many of its programs 24 hours a day and 7 days a week. So, when December 31, 2015 wraps up and turns into January 1, 2016, the people we serve are safe in their own beds, the staff or families are nearby to assist if anything may come up that needs assistance, and the people we serve wake up to another day to seek their daily routines and in many cases dream of their future plans. Fortunately, this hasn't changed and has been the same every night since the inception of our organization in 1973.

Northeast Residence is a strong service-based organization and has a very strong financial footing. The majority of our revenue comes from public sources such as Medicaid and Group Residential Housing, so that puts our reimbursement rates in the hands of policy makers. Generally this revenue does not go down, but we also cannot plan for it to increase despite the increases in inflation. We plan for inevitable changes in this reimbursement environment and pivot when we need to.

We also rely on the efforts of volunteers and donors to complete the work of our mission that is not reimbursed by Medicaid and Group Residential Housing. In 2015, we raised enough funds through grants and individual donations to purchase a wheelchair-accessible van and continue to fund services for our Special Olympics events, make some improvements to our homes, provide trips for the people we serve who may not be able to afford their own way, and continue to fund our Respite program.

In 2015 we also continued the implementation of 245D regulations, person-centered planning training of all 300 staff across the organization. We continued our earnest effort to recruit and retain employees, continued the transition under my leadership and a new program director, and planned to recruit additional new board members in the early beginning of 2016.

As we begin 2016 we will continue these efforts and plan for future changes that are sure to come in person-centered efforts for the individuals we serve as well as from legislative changes and Olmstead law implementation plans. Additional goals for our immediate future in 2016 include the purchase of one more wheelchair-accessible van, the growth of our fundraising to bring in additional capital and operating revenue, expanding our community-based programs by finding new spaces to operate these programs so we can keep pace with our area's need for community-based services for people with disabilities, continue our efforts to retain employees, and find new space for our administrative offices.



I am honored to be the Executive Director at Northeast Residence. We are all individuals who come together as a team to support, implement, and realize the important lives of the people we serve. We look forward to our future!

Sincerely,

Heidi Holste Executive Director



140 +

People with developmental disabilities served by Northeast Residence *140* 

Part time staff

9

Special Olympics Track and Field participants



412,170

Staff hours worked



24

Group homes

70

Volunteers

9

Special Olympics Bocce Ball players

27
Communities served

21

Special Olympics bowlers

Resident
Vacation Trips

136
Full time staff

# Resident Top Favorite Vacation Destinations

Camp Jellystone Branson • Las Vegas Florida

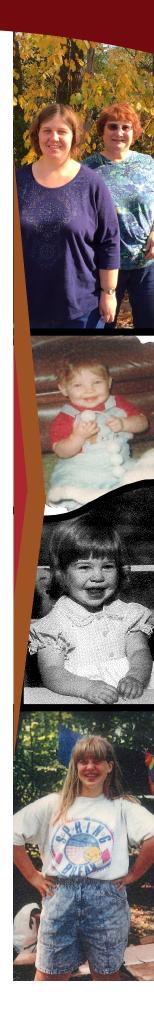
# This is Jill's story.

I am her mother, Sandi. She was born on February 1, 1979 following an uneventful pregnancy. She has one older sister, Stacy. Jill has tuberous sclerosis complex (TSC) which is a nasty genetic syndrome. It presents with seizures, cognitive impairment, and behavior issues. It is also one of the greatest causes of autism. There are several different types of skin markings. Tumors and cysts grow in all organs. There is a vast range of abilities for people with TSC.

At birth, doctors were very concerned about an area on her back that they thought might be a near miss for spina bifida. She should have glowed in the dark for all the x-rays she had. They determined it was just a "skin lesion". Shortly after birth, she probably had her first seizure, but for some reason, I was afraid to look at her even though I was holding her. I felt it but dismissed it as "baby trembling". We went home and Jill developed on or before schedule. When she was three months old, we saw our first seizure. It was not an infantile spasm that TSC is famous for. She was on her back, her head and eyes rolled to the left. Her left arm and leg shook rhythmically. It lasted about thirty seconds but changed our lives forever. We of course rushed her to the emergency room. They admitted her and did more tests, including a CT scan. The diagnosis was idiopathic epilepsy. She was given phenobarbital and sent home. My easy baby was not easy anymore. She screamed all the time and never seemed to sleep, but she continued to develop normally. The seizures returned when she was four months. This time the doctors decided to have a dermatologist look at her back, "since she's here". The dermatologist diagnosed Jill with tuberous sclerosis complex. They found more "evidence" with a Woods (ultraviolet) lamp which shows white "ash leaf" spots. They told us Jill's case probably was a spontaneous mutation but could not be positive. The information they gave us about tuberous sclerosis was minimal and horrible. There did not seem to be any hope. We went home in despair.

Jill continued to develop normally. She sat up, crawled up and down steps, walked around furniture, and walked independently by her first birthday. She started talking around nine months and had a vocabulary of about twenty words at twelve months. We thought we had beaten the odds, but on February 25, 1980 (one year and 25 days old) Jill had a massive seizure with a temperature of over 106 degrees. It lasted for over an hour. She was like a ragdoll after that. It was three days before she could sit up or walk. She was over three years before she talked again. During that time, she did a lot of screaming!

Jill grew up. She learned how to ride a bike, play the piano, and downhill ski. She learned to read, write, spell and do math in special education classes. She went to church and was confirmed. She graduated from high school and continued in the Career & Life Transition program through Mound View Schools until she was 22. She had friends. She had family that loved her.



Jill's seizures had always been under control, but then in her mid-late teens she started having "break-through" seizures every couple of years. These were "status" seizures, meaning they don't stop on their own, which required a 911 call, EMTs, drugs, and a trip to the emergency room. At this same time, her behavior worsened, and she was filled with rage in an instant. We were all confused and fright-ened. It helped to find out that this kind of behavior was common for people with TSC, but it didn't make it easier to live with.

When Jill was 21, she decided it was time to move away from home. I had worked in a day program and had contact with many group home companies. Northeast Residence was the best of them all. The first and only one we looked at was NER. We were fortunate that they were opening a new home in Little Canada. Jill liked it, so Corrine signed her up. Jill loved the supervisor, her kids, and the staff, and they all loved her. She was happy, but her happiness was fleeting. Her behavior worsened. Her doc-tors tried a variety of psychotropic drugs which worked for a while. Over the next ten years, Jill lived in three different NER homes. Her tolerance for anything or anybody was limited. Amazingly, everyone still loved Jill.

In December 2012, Jill's dream came true. She was 33 and finally was moving into her own apartment. It was a supported apartment program (another company) with a roommate. She loved shopping and decorating. During this time, she tried a new psychotropic drug. We call it the "Wonder Drug." Jill became like a new person. She is tolerant and calm. She liked her roommate and they were quite compatible. Her roommate spent most weekends with her family so Jill was alone, which she did not like. She liked most of the staff but turnovers were frequent. I became her problem solver and entertainment committee. She started talking about moving again.

One of the organs most likely to be affected by TSC is the kidney. Jill participated in a drug study to shrink/prevent kidney cysts but to no avail. She got sick and anemic. She could barely walk across the room. Her kidneys were failing. She started dialysis in May, 2014 at age 35. She is on a list for a transplant. She has lost over one hundred pounds through diet, exercise, and determination. This time, it was imperative that she move back into a group home.

We were so lucky! We found out that NER had an opening in Woodbury. It is 25 miles from my house, but the pros outweighed the cons, and besides, it's an NER home! Jill moved into the Bailey Ridge home in April, 2015. It is a very large, beautiful home with lots of space. The staff is very loving and seem to care for Jill. There are multiple activities going on all the time. Jill has done more in the last six months, even a mini vacation, than she had in more than two years. There are days that she doesn't even call me. Once again, Jill is happy!

#### VOLUNTEER RECOGNITION

In addition to the work performed by our highly qualified paid staff, committed volunteers bring a sense of community to the people we serve. For all you do in partnership with Northeast Residence, we thank you.

Carrie Anderson Margi Miller

Jim Jantzen & Joy Ballou Bob Morse

Jim & Karen Blumke Lorrie Morse

Don Bordsen Eileen O'Keefe

Diane Bruns Michelle Olson

Josh & Tonya Bushard Rich Olson

Kelly & Marci Comer Suzie Olson

Barb, Joey, John, Sarah, Leah, Marion Owens

and Jake Damerow Andrea Perzichilli

Tim Daniels Sally Poesch

Brent & Brea Decosse Joan Purrington

Cassie & Laura Greenlee-Karp Colleen Roberts

Bob Hansen Sally & Dale Roffers

John & JoAnn Heller Kay & George Rossez

Kevin Heroff Deb Rudolph

Joan Henry Denny & Corrine Schmidt

Sharon Hindahl Mary Lou Schmidt

Shirley Hollenkamp Mike & Colleen Schmidt

Karin Jacobson Paul & Karen Schultz

Charlie & Candy Johnson Will Scott

Lori Kieffer Brandon Spears

Rachel Kirchgasler Mike & Cathy Steffen

Bill & Jeannine Kohout Dale Stomberg

Joan Loer Ann Tulloch

John & June Martin Jackie Ulrich

Terry Maynard Lynette Vickerman

Eileen McNiff Bob & Betty Wilmes

Jobie Meinke Joe & Jeanne Wilmes

Bonnie & Rick Mereness

#### BOARD MEMBERS

Dear Friends of Northeast Residence, Inc.,

Northeast Residence had a remarkable year! We celebrated with those that we serve by enjoying community outings, enjoying the annual luau, and the fall bonfire together. Several of our Special Olympic athletes are recognized for their dedication to sport and sportsmanship. We also celebrate the purchase of the new home on Currie. The residents were very happy when they moved to their new home in February 2016.

We want to recognize each of you who have supported our work and Mission. You helped us to support the dreams and opportunities of the 130 individuals served during 2015. The organization has twenty-eight programs and services: Long-term residential care is provided to 96 residents, there are two after school extended-day programs, an adult day care program, in-home services, and a respite-care program. The respite-care program is the only one of its type in the United States! There are 300 full and part-time employees. The Northeast Residence budget is over 9 million dollars. The organization is commended for maintaining an administrative overhead of just 11%.

As we look back to 2015 we want to thank you for your continued generosity and support of Northeast Residence's Annual Giving program, the Annual Fundraising Dinner, the Golf Tournament, and the Friends of Northeast Residence Legacy Program. The individual and corporate partnerships and support of Northeast Residence permitted the organization to provide economic support for special projects including resident camping, vacation opportunities, supported specialized equipment, employee training and development, employee scholarships, after school programs, and new program development.

The board of directors promises to remain stewards of the financial and in-kind gifts and government financial support that allows Northeast Residence to create opportunities for children and adults with developmental disabilities to live a joyous life at their fullest potential.

Kind regards,

Joan Purrington, PT, MA, DPT *Board Chair* 

#### 2015 Board Members

Barb Damerow Bob Morse (*Treasurer*) Joan Purrington (*Chairperson*)

Joan Henry Michelle Olson (Vice Chair) George Rossez

Margi Miller Sally Poesch Ann Tulloch (Secretary)

#### Donor Recognition

The community of Northeast Residence, Inc. gratefully acknowledges the financial support offered by foundations, businesses, and individual households. The lives of the people served by Northeast Residence are enhanced through these contributions. Funds are applied to program development, special trips and vacations, staff training, Special Olympics participation, and other uses, all dedicated to improving the quality of life experiences for those we serve. On behalf of staff, administration, and the board of directors, we thank you for your partnership.

Lee and Caryl AanensonJohn and Elizabeth DavidRichard and Lisa HeroffPamela AanensonTimothy DeansSanford and Sharon Hindahl

Laura and Richard AbbotBrian DeuelAaron HofbauerAdvent ConstructionDigital InsuranceDale HofbauerAmazonSmile FoundationDinius PlumbingMarjil Hoffman

Fred C. and Katherine B.

Andersen Foundation

Spencer Dorf

Heidi and Matt Holste

American Legion Post 507

Charles Drake

Ogunfowora Iyabode

Edward Anderson

David Duerr

Roy and Aleda Jacobson

Elwood and Judy Anderson Naomi Duval Lorie Jensen

Joshua Anderson Thomas and Charlene Dunaski Paxton and Dawn Jevnick

Barnett Companies Marlene and Daniel Ebert Charles Johnson

Blizzard Plowing Ray Edwards Memorial Trust Glenn and Kathryn Johnson

Wendy Blossom Equipment Transport, Inc. Nadine Johnson Rebecca Bollinger Kent Erickson Diane Jones

Donald and Theodora Bordsen Kurt Erickson Margaret and John Jones
Bremer Bank Faamati Winery Thomas and Janice Jordan

Emily and John Brenengen James and Sue Fox Julius Kavugha

Thomas and Pamela Brennecke E.V. Frenzmeier Alan and Julie Kaufman
Flameburger Geritom Medical, Inc. Kerrick and Joan Kingsley

Greg and Kathy Carlson GiveMN Patricia Kielb
Nora Cognetta Curtis Gjengdahl Chad Kingbay

Coldwell Banker Burnet Mark and Diane Gorder Dale and Jacquelyn Kruse

Foundation John and Joann Gordon Knights of Columbus, Our Lady
Kenneth Collias Catherine Green of the Lake Council 4145

Kelly ComerDennis and Esther GustafsonAutumn KunzMarceal ComerThomas HansonSheila LabargeBonita ConnollyLisa HayesChristopher LarsonMary Jo ConnollyDaniel HayneJames Larson

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Brion Curran Susan and Joel Heckman Patrick Leary
Lin and Fred Curran Dennis Hegberg James Lebahn

Barbara and Allen Damerow Joan Henry Andre and Kara Lemire

#### DONOR RECOGNITION

Chuck Lemire Olson Thielen and Co, Ltd. Jean Schwartz

Jim and Yvonne Lemire Richard Olson Paul Schultz

Richard Lennartson Robert Olson Danny Seanoa

Debbie and Frank Lewandowski Tyler Orth Mackenzie Sharbono
Piers and Katherine Lewis Lilly Otto Eleanor and Ivan Skoog
Linda Lia Erin Overholser Bonnie Sommerville

Robert Lockwood Daniel Owens Catherine and Lloyd Spear

Joan Loer Marion Owens Jeffrey Spear

Janice Lorenz Andrea Perzichilli John and Collette Spooner

Harland and Ione Lund Virginia Petersen Sally Spry

Lunds & Byerlys Gerald and Sharon Pipes Merlin and Gloria Steffen

Darlene Maeder Lowell and Sally Poesch Dale Stromberg

Maplewood Oakdale Lions Club John Poferl William Swanson

Maurices Lynn Polad Rick Thomas

John and June Martin Laura and Gerald Poulsen Jacob Thornberg

Traci Matthes Norm and Joan Purrington Tiller Corporation Barton

Mark Mattner Scott Purrington Sand & Gravel

Susan Mattner Ramsey County DD HCBS Ronald Toensing

Dave and Gayle Mau William and Deborah Ramsey John and Ann Tulloch Blair Meek Blake Rice Henry Ulrich

Craig Meinke Catherine Reierson Jaclyn Ulrich

Margaret Miller Colleen Roberts Village Plumbing

MN Catholic Credit Union Dale and Sally Roffers Jose Villalobos

Loretta Morse Maxine Roffers Richard and Cathy Wallinder

Robert Morse George and Kathryn Rossez William Walsh
Lucille Nadeau Thomas and Patricia Rossez Susan Ward
Mary Nadeau Saint Paul Foundation— Gordon Weiss
Anthony Nelson and Jeanne Coderre Family Fund Shelly Weiss

Anderson Saint Paul Foundation— Gary and Mary Williams
Thomas Nelson Martin Family Fund John and Joan Williams
Margaret Neurer Sam's Club Whitney and Patricia Winn

Shari Newgard Schmidt Insurance Agency WISSH Graphics

Josh Niere Dennis and Corrine Schmidt Jacob Wrich

Nonprofits' Insurance Agency Gertrude Schmidt JoAnn Zorn

Thomas and Candice Nordlund James and Helen Schmidt

Gerry O'Neill Robert Schuette and Mary Rossi

#### FINANCIALS

### **2015 Statement of Financial Position**

| <b>Total Assets:</b>      | \$9,148,150 |
|---------------------------|-------------|
| <b>Total Liabilities:</b> | \$5,315,433 |
| <b>Total Net Assets:</b>  | \$3,832,717 |
| Unrestricted              | \$2,919,525 |
| Restricted                | \$ 913,192  |

## **2015 Statement of Activities**

| <b>Total Support &amp; Revenue:</b> | \$9,451,681 |
|-------------------------------------|-------------|
| <b>Total Expenses</b>               | \$9,156,571 |
| Program                             | \$7,982,665 |
| Administrative & General            | \$1,094,478 |
| Fundraising                         | \$ 79,428   |



# Legacy Milestones in 2015

#### **Length of Service Award Winners**

| 25 years | Anne Fitzpatrick |
|----------|------------------|
|----------|------------------|

**20 years** Fred Curran, Sondra Hampton, Michelle Hartmann

**15 years** Jeanna Lowry, Tammy Luczynski, Craig Meinke, Duane Spandl,

Kathy Spandl

**10 years** Sarina Calhoun, Nakia Crenshaw, Johnson Erendu, John Hauwiller,

Kate Heroff, Sheila LaBarge, Regine Mbayu, Jessica Pigg

**5 years** Carrie Anderson, Ariana Baldwin, Jeff Birkeli, Monique Byas,

Martin Chi, Elizabeth Dailey, Bryan Doe, Patrick Dolhescu,

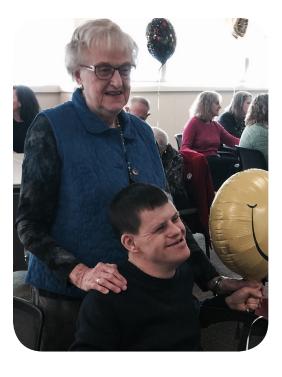
Claudia George, Johnstone Kimani, Landon Kapus, Michael Mortimer,

Jackie Olson, Joe Ostrem, Bankole Oyefesobi, Holly Rushenberg,

Mackenzie Sharbono, Erik Sorensen, Afiniki Zillang

# COMMUNITIES SERVED BY NORTHEAST RESIDENCE, INC.

The programs operated by Northeast Residence, Inc. are open to anyone in the state of Minnesota. In general, the people we serve have families who have lived in the five-county metro area of Minneapolis/St. Paul. The majority of people we serve come from Ramsey and Washington counties specifically. Over the years, Northeast Residence has served individuals and families from more than 42 Minnesota communities. The list below indicates the municipalities that the people we serve call home.



Cottage Grove Oakdale
Crystal Pierz
Dellwood Ramsey
Forest Lake Roseville
Hastings Shoreview

Hugo Spring Lake Park

Lake Elmo St. Paul
Lakeland Stillwater

Little Canada Vadnais Heights

Mahtomedi White Bear Lake

Maplewood White Bear Township

Maplewood White Bear Minneapolis Woodbury

North St. Paul New Brighton Woodbury Wyoming

